

DPS Constructive Comments

Montgomery County's Department of Permitting Services

January 2016

Last Call for DPS IVR System



DPS will retire the IVR telephone reservation system for scheduling inspections on December 30, 2015.

Effective December 31, 2015, DPS will be retiring the old IVR phone system used for scheduling inspections. As DPS moves more services online, the aging phone system now only handles 1.6% of the 128,328 inspections scheduled in FY15.

DPS will continue [schedule inspections](#) through the [DPS website](#) or simply by calling 311 or 240-777-0311.

New Year Brings New Online Permits



DPS eServices continues to expand in 2016. Three new permits will be available for online permitting in January 2016. The new permits include:

Sediment Control

Stormwater Concept

Special Protection Area

Please check [eServices](#) for the entire list of DPS online permits.

eServices now accepts electronic checks payments for online permits!

Department of Permitting Services

255 Rockville Pike, 2nd Floor

Rockville, MD 20850

For more information call 311 or 240-777-0311 (out of area)

Department of Permitting Services

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